



European Quality Policy 2019

This quality policy is a direct link between the achievement of our organisational values and the “road map” policies as well as determining realistic and measurable quality objectives, and their continued suitability and sustainability in order to achieve the desired outcomes.

Senior Managers, Departmental Managers, and Supervisors, ensure that all employees understand their roles and responsibilities in meeting the objectives of this policy along with its purpose.

The management team are committed to operating sustainable business “best practices” to deliver consistent product quality, reliability and service performance. Process objectives and targets defined in key areas help achieve this.

This best practice is achieved through effective risk management planning, the use of technology and by taking responsibility in maintaining customer focus.

Process objectives and targets are continually evaluated to ensure that Glenair continues to satisfy the needs of all its stakeholders inclusive of appropriate legal or regulatory requirements.

All employees are encouraged to search for, and take an active role in identifying improvements to their respective processes. Management ensure that all appropriate opportunities are authorised and undertaken through a programme of Continual Sustainable Improvement Programme (CSIP).

This policy is reviewed and revised annually by Senior Management unless there is a business need to update it in between.

Tony Birks (UK Managing Director)

A handwritten signature in black ink, appearing to read 'Tony Birks', written over a faint circular stamp.

Tim Gaffney (European Managing Director)

A large, stylized handwritten signature in black ink, written over a faint circular stamp.

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